



Occupational Requirements Survey (ORS)

SOC: 37-2012 Maids and Housekeeping Cleaners

The Occupational Requirements Survey (ORS) is a product of the Bureau of Labor Statistics (BLS). The ORS provides job-related information regarding physical demands, environmental conditions, education, training, and experience, as well as cognitive and mental requirements for jobs in the U.S. economy. The First Wave of data collection was from 2016-2018. The Second Wave of data collection took 5 years (2019-2023). Second wave data is based on Standard Occupational Classification (SOC) 2018 codes. The Third Wave of data collection is 2024-2031. This data collection is funded entirely by the Social Security Administration (SSA) as part of its effort to develop a new Occupational Information System (OIS) to replace the Dictionary of Occupational Titles (DOT).

PHYSICAL DEMANDS

37-2012 Maids and Housekeeping Cleaners		2023-FINAL-SECOND WAVE DATA		2025-PRELIMINARY-THIRD WAVE DATA	
Strength		Value	SEM	Footnote	
Strength (% Workers)	Sedentary strength level	<0.5%	-	1,15	P,1,15
	Light strength level (Wave 2,3 = < 25 lbs)	70.5%	2.6%	7	P,7
	Medium strength level	28.0%	2.4%		P
	Heavy strength level	1.5%	0.6%		P,1,15
	Very heavy strength level	<0.5%	-	1,15	P,1,15
** Completeness %		100%	-		100%

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2023-FINAL-SECOND WAVE DATA 2025-PRELIMINARY-THIRD WAVE DATA

Maximum weight lifted or carried (Pounds)					
Maximum weight lifted or carried, mean	23.23 lb	1.22 lb		26.99 lb	1.86 lb P
Maximum weight lifted or carried, 10th percentile				10.00 lb	- P, 5
Maximum weight lifted or carried, 25th percentile	10.00 lb	-	5	15.00 lb	4.33 lb P
Maximum weight lifted or carried, 50th percentile (median)	20.00 lb	-	5	25.00 lb	3.71 lb P
Maximum weight lifted or carried, 75th percentile	30.00 lb	0.89 lb		40.00 lb	1.94 lb P
Maximum weight lifted or carried, 90th percentile	50.00 lb	-	5	50.00 lb	- P, 5

Exertion	Value	SEM	Footnote	Value	SEM	Footnote
Lifting or carrying (% of Workers)						
Lift or carry no weight, seldom (<2%/day)	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
Lift or carry no weight, occasionally	2.7%	1.5%		<0.5%	-	P, 1, 15
Lift or carry no weight, frequently	36.3%	4.4%	7	16.0%	3.2%	P
Lift or carry no weight, constantly	87.2%	2.7%	7	89.3%	3.5%	P, 7
Lift or carry negligible weight, seldom (<2%/day)	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
Lift or carry negligible weight, occasionally	16.2%	1.4%		7.5%	3.4%	P
Lift or carry negligible weight, frequently	36.2%	5.2%		37.0%	4.8%	P
Lift or carry negligible weight, constantly	11.3%	2.8%		9.9%	3.4%	P
Lift or carry more than 1 lb and less than or equal to 10 lbs, seldom (<2%/day)	36.0%	4.5%	7	22.3%	5.0%	P
Lift or carry more than 1 lb and less than or equal to 10 lbs, occasionally	65.2%	3.4%	7	57.8%	9.6%	P, 7
Lift or carry more than 1 lb and less than or equal to 10 lbs, frequently	26.7%	4.0%		41.0%	5.6%	P, 7
Lift or carry more than 1 lb and less than or equal to 10 lbs, constantly	1.5%	0.5%		0.8%	-	P, 6
Lift or carry more than 10 lbs and less than or equal to 25 lbs, seldom (<2%/day)	35.1%	2.9%		34.8%	7.6%	P

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	2023-FINAL-SECOND WAVE DATA		2025-PRELIMINARY-THIRD WAVE DATA	
Lift or carry more than 10 lbs and less than or equal to 25 lbs, occasionally	12.3%	2.9%	27.9%	6.2% P
Lift or carry more than 10 lbs and less than or equal to 25 lbs, frequently	<0.5%	-	<20%	- P,19,15
Lift or carry more than 10 lbs and less than or equal to 25 lbs, constantly	<0.5%	-	<0.5%	- P,1,15
Lift or carry more than 25 lbs and less than or equal to 50 lbs, seldom (<2%/day)	27.6%	2.5%	42.9%	7.2% P,7
Lift or carry more than 25 lbs and less than or equal to 50 lbs, occasionally	3.3%	1.1%	6.8%	3.8% P
Lift or carry more than 25 lbs and less than or equal to 50 lbs, frequently	0.5%	-	<0.5%	- P,1,15
Lift or carry more than 25 lbs, constantly	<0.5%	-	<0.5%	- P,1,15
Lift or carry more than 50 lbs and less than or equal to 75 lbs, seldom (<2%/day)	1.0%	0.5%	<0.5%	- P,1,15
Lift or carry more than 50 lbs and less than or equal to 75 lbs, occasionally	<0.5%	-	<0.5%	- P,1,15
Lift or carry more than 75 lbs and less than or equal to 100 lbs, seldom (<2%/day)	<0.5%	-	<0.5%	- P,1,15
Lift or carry more than 75 lbs and less than or equal to 100 lbs, occasionally	<0.5%	-	<0.5%	- P,1,15
Lift or carry more than 100 lbs, seldom (<2%/day)	<0.5%	-	<0.5%	- P,1,15
Lift or carry more than 100 lbs, occasionally	<0.5%	-	<0.5%	- P,1,15
Pushing or pulling with hands or arms (% of Workers)				
Pushing or pulling with hands or arms not required	72.0%	4.4%	80.4%	3.9% P,7
Pushing or pulling with hands or arms is required	28.0%	4.4%	19.6%	3.9% P
Pushing or pulling with hands or arms, seldom (<2%/day)	10.2%	3.5%	2.3%	0.9% P
Pushing or pulling with hands or arms, occasionally	17.5%	2.7%	16.9%	3.3% P
Pushing or pulling with hands or arms, frequently	<0.5%	-	<0.5%	- P,1,15
Pushing or pulling with hands or arms, constantly	<0.5%	-	<0.5%	- P,1,15
Pushing or pulling with one hand or arm required	<0.5%	-	<0.5%	- P,1,15

37-2012 Maids and Housekeeping Cleaners		2023-FINAL-SECOND WAVE DATA		2025-PRELIMINARY-THIRD WAVE DATA			
Pushing or pulling with feet or legs (% of Workers)	Pushing or pulling with both hands or arms required	28.0%	4.4%	7	19.6%	3.9%	P, 7
	Pushing or pulling with feet or legs not required	72.0%	4.4%	7	80.4%	3.9%	P, 7
	Pushing or pulling with feet or legs is required	28.0%	4.4%		19.6%	3.9%	P
	Pushing or pulling with one foot or leg required	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Pushing or pulling with both feet or legs required	28.0%	4.4%	7	19.6%	3.9%	P, 7
	Pushing or pulling with feet or legs, seldom (<2%/day)	10.1%	3.5%		2.3%	0.9%	P
	Pushing or pulling with feet or legs, occasionally	17.1%	2.5%		16.9%	3.3%	P
	Pushing or pulling with feet or legs, frequently	<5%	-	16, 15	<0.5%	-	P, 1, 15
	Pushing or pulling with feet or legs, constantly	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Foot or leg controls (% of Workers)						
Foot or leg controls not required	Foot or leg controls not required	80.0%	3.6%	7	72.7%	6.4%	P, 7
	Foot or leg controls required	20.0%	3.6%		27.3%	6.4%	P
	Foot or leg controls, seldom (<2%/day)	11.7%	1.6%		13.6%	4.2%	P
	Foot or leg controls, occasionally	7.3%	1.6%		13.7%	5.5%	P
	Foot or leg controls, frequently	<5%	-	16, 15	<0.5%	-	P, 1, 15
	Foot or leg controls, constantly	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Foot or leg controls with one foot or leg	20.0%	3.6%	7	27.3%	6.4%	P, 7
Foot or leg controls with both feet or legs	<0.5%	-	1, 15	<0.5%	-	P, 1, 15	
Sitting (Hours / % of Day)							
Hours Sitting, mean		0.29 Hours	-	9, 5	0.37 Hours	0.16 Hours	9, P
Hours Sitting, 10th percentile		<0.05 Hours	-	9, 2, 5	<0.05 Hours	-	9, P, 2, 5

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Standing (Hours / % of Day)	Hours Sitting, 25th percentile	<0.05 Hours	-	9, 2, 5	<0.05 Hours	-	9, P, 2, 5
	Hours Sitting, 50th percentile (median)	<0.05 Hours	-	9, 2, 5	<0.05 Hours	-	9, P, 2, 5
	Hours Sitting, 75th percentile	0.40 Hours	0.08 Hours	9			
	Hours Sitting, 90th percentile	1.00 Hours	0.31 Hours	9			
	Sitting is required, mean	4.3%	0.8%	9	4.8%	2.1%	9, P
	Sitting is required, 10th percentile	<0.5%	-	9, 1, 6	<0.5%	-	9, P, 1, 6
	Sitting is required, 25th percentile	<0.5%	-	9, 1, 6	<0.5%	-	9, P, 1, 6
	Sitting is required, 50th percentile (median)	<0.5%	-	9, 1, 6	<0.5%	-	9, P, 1, 6
	Sitting is required, 75th percentile	5.0%	2.0%	9			
	Sitting is required, 90th percentile	12.5%	3.9%	9			
	Hours Standing, mean	6.88 Hours	0.12 Hours	8	6.77 Hours	0.34 Hours	8, P
Hours Standing, 10th percentile	4.90 Hours	0.58 Hours	8	4.37 Hours	0.81 Hours	8, P	
Hours Standing, 25th percentile	5.60 Hours	0.53 Hours	8	5.60 Hours	0.88 Hours	8, P	
Hours Standing, 50th percentile (median)	7.50 Hours	-	8, 5	8.00 Hours	0.93 Hours	8, P	
Hours Standing, 75th percentile	8.00 Hours	-	8, 5	8.00 Hours	-	8, P, 5	
Hours Standing, 90th percentile	8.00 Hours	-	8, 5	8.00 Hours	-	8, P, 5	
Hours standing, mean	95.7%	0.8%	8	95.2%	2.1%	8, P	
Hours standing, 10th percentile	87.5%	3.9%	8	75.0%	14.8%	8, P	
Hours standing, 25th percentile	95.0%	2.0%	8	100.0%	-	8, P, 15	
Hours standing, 50th percentile (median)	100.0%	-	8, 15	100.0%	-	8, P, 15	
Hours standing, 75th percentile	100.0%	-	8, 15	100.0%	-	8, P, 15	

37-2012 Maids and Housekeeping Cleaners			2023-FINAL-SECOND WAVE DATA			2025-PRELIMINARY-THIRD WAVE DATA		
Choice of sitting or standing (% of Day)	Hours standing, 90th percentile	100.0%	-	8.15	100.0%	-	8.15	
	Choice of sitting or standing is not allowed	97.6%	1.5%	10.7	>99.5%	-	10.15	
	Choice of sitting or standing is allowed	2.4%	1.5%	10	<0.5%	-	10.15	
Driving (% Required)	Driving not required	92.8%	1.8%	7	87.0%	5.5%	7	
	Driving required	7.2%	1.8%		13.0%	5.5%	15	
Climbing		Value	SEM	Footnote	Value	SEM	Footnote	
Climbing structure-related ramps or stairs (% Workers)								
	Climbing structure-related ramps or stairs not required	67.3%	3.9%	7	63.9%	7.0%	7	
	Climbing structure-related ramps or stairs required	32.7%	3.9%		36.1%	7.0%	15	
Climbing work-related ramps or stairs (% Workers)								
	Climbing work-related ramps or stairs not required	89.1%	2.3%	7	92.0%	2.1%	7	
	Climbing work-related ramps or stairs required	10.9%	2.3%		8.0%	2.1%	15	
	Climbing work-related ramps or stairs, seldom (<2%/day)	7.9%	1.8%		5.8%	1.9%	15	
	Climbing work-related ramps or stairs, occasionally	3.1%	0.9%		2.2%	1.0%	15	
	Climbing work-related ramps or stairs, frequently	<0.5%	-	1.15	<0.5%	-	1.15	
	Climbing work-related ramps or stairs, constantly	<0.5%	-	1.15	<0.5%	-	1.15	
Climbing ladders, ropes, or scaffolds (% Workers)								
	Climbing ladders, ropes, or scaffolds not required	97.2%	0.9%	7	97.9%	1.0%	7	
	Climbing ladders, ropes, or scaffolds required	2.8%	0.9%		2.1%	1.0%	15	
	Climbing ladders, ropes, or scaffolds, seldom (<2%/day)	1.9%	0.6%		2.0%	1.0%	15	

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Climbing ladders, ropes, or scaffolds, occasionally		0.9%	0.6%		<0.5%	-	P, 1, 15
Climbing ladders, ropes, or scaffolds, frequently		<0.5%	-	1, 15	<0.5%	-	P, 1, 15
Climbing ladders, ropes, or scaffolds, constantly		<0.5%	-	1, 15	<0.5%	-	P, 1, 15
Low Postures		Value	SEM	Footnote	Value	SEM	Footnote
Low postures (% of Workers)							
Low postures not required		<0.5%	-	1, 15	<5%	-	P, 16, 15
Low postures required, seldom (<2%/day)		6.9%	2.4%		6.9%	2.4%	P
Low postures required, occasionally		79.9%	2.6%	7	77.2%	6.7%	P, 7
Low postures required, frequently		13.1%	1.5%		15.3%	5.6%	P
Low postures required, constantly		<0.5%	-	1, 15	<0.5%	-	P, 1, 15
Low postures required		>99.5%	-	36, 15	>95%	-	P, 35, 15
Stooping is not required		<0.5%	-	1, 15	5.5%	3.3%	P
Stooping is required		<40%	-	23, 15	23.4%	5.0%	P
Worker choice to stoop when in low postures		65.9%	3.3%	7	71.1%	5.1%	P, 7
Kneeling is not required		21.1%	2.9%		24.4%	5.8%	P
Kneeling required		14.4%	3.6%		12.5%	3.7%	P
Percent of workers that could choose to kneel when in low postures		64.6%	5.6%	7	63.1%	6.2%	P, 7
Crouching not required		15.7%	1.8%		12.9%	4.2%	P
Crouching required		15.7%	3.4%		14.5%	3.5%	P
Percent of workers that could choose to crouch when in low postures		68.5%	3.9%	7	72.6%	5.1%	P, 7
Crawling not required		87.9%	1.9%	7	99.2%	0.6%	P, 7
Crawling required		4.4%	1.9%		<0.5%	-	P, 1, 15

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Percent of workers that could choose to crawl when in low postures	7.7%	1.0%		<5%	-	P, 16, 15
Reaching/Manipulation	Value	SEM	Footnote	Value	SEM	Footnote
Reaching overhead (% of Workers)	Reaching overhead not required	8.0%	2.7%	15.4%	4.9%	P
	Reaching overhead required	92.0%	2.7%	84.6%	4.9%	P
	Reaching overhead, required seldom (<2%/day)	31.5%	3.7%	18.2%	3.6%	P
	Reaching overhead, required occasionally	59.8%	3.0%	65.4%	5.4%	P, 7
	Reaching overhead, required frequently	0.7%	-	<5%	-	P, 16, 15
	Reaching overhead, reured constantly	<0.5%	-	<0.5%	-	P, 1, 15
	Reaching overhead required with one hand	25.0%	3.2%	34.5%	5.9%	P
	Reaching overhead required with both hands	67.0%	5.3%	50.1%	5.1%	P, 7
	Reaching at or below the shoulder (% of Workers)					
	Reaching at or below the shoulder not required	1.2%	0.8%	1.4%	0.6%	P
Gross manipulation (% of Workers)	Reaching at or below the shoulder required, seldom (<2%/day)	6.4%	1.2%	0.6%	-	P, 6
	Reaching at or below the shoulder required, occasionally	52.7%	2.3%	57.9%	8.1%	P, 7
	Reaching at or below the shoulder required, frequently	35.5%	2.2%	40.1%	8.2%	P
	Reaching at or below the shoulder required, constantly	4.2%	1.0%	<0.5%	-	P, 1, 15
	Reaching at or below the shoulder required	98.8%	0.8%	98.6%	0.6%	P
	Reaching at or below the shoulder with one hand	6.8%	2.6%	2.4%	0.7%	P
	Reaching at or below the shoulder with both hands	92.0%	2.9%	96.2%	1.0%	P, 7
	Gross manipulation not required	<0.5%	-	<0.5%	-	P, 1, 15

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Gross manipulation required		>99.5%	-	36,15	>99.5%	-	P,36,15
Gross manipulation, seldom (<2%/day)		<0.5%	-	1,15	<0.5%	-	P,1,15
Gross manipulation, occasionally		8.9%	2.0%		0.8%	-	P,6
Gross manipulation, frequently		49.2%	3.4%	7	57.0%	6.2%	P,7
Gross manipulation, constantly		41.8%	3.1%		42.1%	6.3%	P
Gross manipulation with one hand		<0.5%	-	1,15	<0.5%	-	P,1,15
Gross manipulation with both hands		>99.5%	-	36,7,15	>99.5%	-	P,36,7,15

Fine manipulation (% of Workers)	Fine manipulation is not required	2.4%	1.6%		<0.5%	-	P, 1,15
	Fine manipulation is required	97.6%	1.6%		>99.5%	-	P, 36,15
	Fine manipulation, seldom (<2%/day)	19.9%	3.7%		13.0%	3.5%	P
	Fine manipulation, occasionally	65.6%	4.8%	7	68.0%	5.5%	P, 7
	Fine manipulation, frequently	12.0%	1.6%		19.0%	5.2%	P
	Fine manipulation, constantly	<0.5%	-	1,15	<0.5%	-	P, 1,15
	Fine manipulation required with one hand	27.5%	2.0%		42.3%	5.7%	P
Requires fine manipulation, not including keyboarding	Fine manipulation required with both hands	70.0%	3.1%	7	57.7%	5.7%	P, 7
	Requires fine manipulation and keyboarding				98.5%	0.7%	P, 7
					1.5%	0.7%	P

Keyboarding (any) – Second Wave only		Value	SEM	Footnote	Value	SEM	Footnote
Keyboarding (% Workers)							
Keyboarding is not required		94.1%	2.1%	7			
Keyboarding is required		5.9%	2.1%				

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Communication		Value	SEM	Footnote	Value	SEM	Footnote
Speaking (% of Workers)	Speaking is not required	25.5%	3.8%		24.2%	6.4%	P
	Speaking required	74.5%	3.8%		75.8%	6.4%	P
	Speaking is required, seldom (<2%/day)	32.1%	5.0%		37.1%	6.9%	P
	Speaking is required, occasionally	42.2%	3.5%	7	37.9%	6.4%	P, 7
	Speaking is required, frequently	<0.5%	-	1, 15	0.7%	-	P, 6
	Speaking is required, constantly	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
Hearing requirements (% of Workers)							
	Hearing speech in person is not required	3.8%	2.0%		<5%	-	P, 16, 15
	Hearing speech in person is required	96.2%	2.0%	7	>95%	-	P, 35, 7, 15
	Hearing over the telephone not required	61.5%	2.7%	7	63.4%	7.0%	P, 7
	Hearing over the telephone required	38.5%	2.7%		36.6%	7.0%	P
	Hearing other sounds is not required	88.6%	2.8%	7			
	Hearing other sounds is required	11.4%	2.8%				
	Hearing other remote speech is not required	77.2%	3.4%	7	79.6%	5.0%	P, 7
	Hearing other remote speech is required	22.8%	3.4%		20.4%	5.0%	P
Vision		Value	SEM	Footnote	Value	SEM	Footnote
Vision (% of Workers)	Near vision not required	8.6%	2.2%		10.8%	3.7%	P
	Near vision is required	91.4%	2.2%	7	89.2%	3.7%	P, 7
	Far vision is not required	92.1%	1.8%	7	87.0%	5.5%	P, 7

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Far vision is required	7.9%	1.8%	P
Peripheral vision is not required	92.0%	1.7%	P, 7
Peripheral vision is required	8.0%	1.7%	P

ENVIRONMENTAL CONDITIONS

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37-2012 Maids and Housekeeping Cleaners				2023-FINAL-SECOND WAVE DATA				2025-PRELIMINARY-THIRD WAVE DATA			
Environment		Value	SEM	Footnote	Value	SEM	Footnote				
Outdoors (% of Workers)		Not exposed to outdoors	63.8%	2.8%	7	56.9%	5.8%	P, 7			
		Exposed to outdoors	36.2%	2.8%		43.1%	5.8%	P			
		Exposed to outdoors, seldom (<2%/day)	16.2%	2.5%		34.9%	6.1%	P			
		Exposed to outdoors, occasionally	20.0%	3.1%		7.5%	1.6%	P			
		Exposed to outdoors, frequently	<0.5%	-	1,15	<0.5%	-	P, 1,15			
		Exposed to outdoors, constantly	<0.5%	-	1,15	<0.5%	-	P, 1,15			
		Extreme cold (% of Workers)		Not exposed to extreme cold	>99.5%	-	36, 7, 15	>99.5%	-	P, 36, 7, 15	
				Exposed to extreme cold, seldom (<2%/day)	<0.5%	-	1,15	<0.5%	-	P, 1,15	
				Exposed to extreme cold, occasionally	<0.5%	-	1,15	<0.5%	-	P, 1,15	
				Exposed to extreme cold, frequently	<0.5%	-	1,15	<0.5%	-	P, 1,15	
		Exposed to extreme cold, constantly	<0.5%	-	1,15	<0.5%	-	P, 1,15			
		Exposed to extreme cold	<0.5%	-	1,15	<0.5%	-	P, 1,15			

37-2012 Maids and Housekeeping Cleaners		2023-FINAL-SECOND WAVE DATA				2025-PRELIMINARY-THIRD WAVE DATA				
Extreme heat (% of Workers)		Not exposed to extreme heat		>99.5%	-	36.7, 1.15		99.2%	0.5%	P, 7
		Exposed to extreme heat		<0.5%	-	1.15		0.8%	0.5%	P
Wetness (% of Workers)		Not exposed to wetness		17.7%	3.9%			12.1%	2.5%	P
		Exposed to wetness required		82.3%	3.9%			87.9%	2.5%	P
		Exposed to wetness, seldom (<2%/day)		13.9%	2.8%	7		13.3%	5.5%	P
		Exposed to wetness, occasionally		55.5%	5.3%			68.3%	5.8%	P, 7
		Exposed to wetness, frequently		12.2%	2.5%			6.3%	1.6%	P
		Exposed to wetness, constantly		0.8%	0.5%			<0.5%	-	P, 1, 15
Humidity (% of Workers)		Not exposed to humidity		99.2%	-	7, 6		>99.5%	-	P, 36.7, 1.15
		Exposed to humidity		0.8%	-	6		<0.5%	-	P, 1, 15
		Exposed to humidity, seldom (<2%/day)		<0.5%	-	1.15		<0.5%	-	P, 1, 15
		Exposed to humidity, occasionally		0.6%	-	6		<0.5%	-	P, 1, 15
		Exposed to humidity, frequently		<0.5%	-	1.15		<0.5%	-	P, 1, 15
		Exposed to humidity, constantly		<0.5%	-	1.15		<0.5%	-	P, 1, 15
Noise intensity level (% of Workers)		Exposed to quiet noise		23.9%	4.1%			19.1%	5.2%	P
		Exposed to moderate noise		76.0%	4.1%	7		80.5%	5.2%	P, 7
		Exposed to loud noise		<0.5%	-	1.15		<0.5%	-	P, 1, 15
		Exposed to very loud noise		<0.5%	-	1.15		<0.5%	-	P, 1, 15

37-2012 Maids and Housekeeping Cleaners

2023-FINAL-SECOND WAVE DATA				2025-PRELIMINARY-THIRD WAVE DATA			
Heavy vibrations (% of Workers)	No use of personal protective equipment to mitigate exposure to noise	>99.5%	-	36, 15	>99.5%	-	P, 36, 15
	Used personal protective equipment to mitigate exposure to noise	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Not exposed to heavy vibrations	>99.5%	-	36, 7, 15	>99.5%	-	P, 36, 7, 15
	Exposed to heavy vibrations	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Exposed to heavy vibrations, seldom (<2%/day)	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
Hazards	Exposed to heavy vibrations, occasionally	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Exposed to heavy vibrations, frequently	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Exposed to heavy vibrations, constantly	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Heights (% of Workers)	Value	SEM	Footnote	Value	SEM	Footnote
	Not exposed to heights	98.2%	0.8%	7	>95%	-	P, 35, 7, 15
Proximity to moving mechanical parts (% of Workers)	Exposed to heights	1.8%	0.8%		<5%	-	P, 16, 15
	Exposed to heights, seldom (<2%/day)				<5%	-	P, 16, 15
	Exposed to heights, occasionally				<0.5%	-	P, 1, 15
	Exposed to heights, frequently				<0.5%	-	P, 1, 15
	Exposed to heights, constantly				<0.5%	-	P, 1, 15
	Exposure to heights fully mitigated	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	No use of personal protective equipment to mitigate exposure to heights	1.8%	0.8%		<5%	-	P, 16, 15
	Used personal protective equipment to mitigate exposure to heights	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
	Proximity to moving mechanical parts (% of Workers)	Value	SEM	Footnote	Value	SEM	Footnote
	Not in proximity to moving mechanical parts	>95%	-	35, 7, 15	>99.5%	-	P, 36, 7, 15

37-2012 Maids and Housekeeping Cleaners

2023-FINAL-SECOND WAVE DATA 2025-PRELIMINARY-THIRD WAVE DATA

Proximity to moving mechanical parts	<5%	-	16,15	<0.5%	-	P, 1,15
In proximity to moving mechanical parts, seldom (<2%/day)				<0.5%	-	P, 1,15
In proximity to moving mechanical parts, occasionally				<0.5%	-	P, 1,15
In proximity to moving mechanical parts, frequently				<0.5%	-	P, 1,15
In proximity to moving mechanical parts, constantly				<0.5%	-	P, 1,15
Proximity to moving mechanical parts fully mitigated	<0.5%	-	1,15	<0.5%	-	P, 1,15
No use of personal protective equipment to mitigate exposure to proximity to moving mechanical parts	<5%	-	16,15	<0.5%	-	P, 1,15
Used personal protective equipment to mitigate exposure to proximity to moving mechanical parts	<0.5%	-	1,15	<0.5%	-	P, 1,15
Hazardous contaminants (% of Workers)						
Exposed to hazardous contaminants, none	95.4%	1.0%	7	96.7%	1.8%	P, 7
Exposed to hazardous contaminants	4.6%	1.0%		3.3%	1.8%	P
Exposed to hazardous contaminants, seldom (<2%/day)	<0.5%	-	1,15	<0.5%	-	P, 1,15
Exposed to hazardous contaminants, occasionally	3.0%	0.8%		<0.5%	-	P, 1,15
Exposed to hazardous contaminants, frequently	<0.5%	-	1,15	0.8%	0.6%	P
Exposure to hazardous contaminants fully mitigated	1.2%	0.9%		2.3%	1.6%	P
No use of personal protective equipment to mitigate exposure to hazardous contaminants	1.8%	0.5%		<0.5%	-	P, 1,15
Used personal protective equipment to mitigate exposure to hazardous contaminants	2.8%	0.9%		3.3%	1.8%	P

MENTAL / COGNITIVE

37-2012 Maids and Housekeeping Cleaners

2023-FINAL-SECOND WAVE
DATA

2025-PRELIMINARY-THIRD WAVE
DATA

Work Review		Value	SEM	Footnote	Value	SEM	Footnote
Work review: Supervising others (% of Workers)							
Supervisory duties not required		98.3%	1.3%	7	99.2%	0.5%	P, 7
Supervisory duties required		1.7%	1.3%		0.8%	0.5%	P
Work review: Frequency of work being checked (% of Workers)							
Work reviewed by a supervisor every few minutes					5.9%	3.6%	P
Work reviewed by a supervisor at least once per hour					18.6%	4.7%	P
Work reviewed by supervisor more than once per day		50.5%	4.6%	7			
Work reviewed by a supervisor at least once per day					57.1%	6.8%	P, 7
Work reviewed by supervisor once per day		35.2%	4.7%				
Work reviewed by a supervisor at least once per week		8.3%	1.3%		15.1%	6.0%	P
Work reviewed by a supervisor less than once per week, including never		6.0%	1.9%		3.3%	1.0%	P
Work review: Presence of supervisor (% of Workers)							
Supervisor not present		58.1%	3.3%	7	69.4%	6.6%	P, 7
Supervisor present		41.9%	3.3%		30.6%	6.6%	P
Pace		Value	SEM	Footnote	Value	SEM	Footnote
Pace: Control of workload (% of Workers)							
Workload controlled by machinery, equipment, or software		<0.5%	-	1,15	<0.5%	-	P,1,15
Workload controlled by numerical performance targets		12.9%	2.3%		1.4%	0.5%	P
Workload controlled by people		82.5%	1.9%	7	94.4%	3.7%	P, 7
Workload is self-paced		4.3%	1.4%		<15%	-	P,18,15
Workload controlled by other external source		<0.5%	-	1,15	<0.5%	-	P,1,15

37-2012 Maids and Housekeeping Cleaners

2023-FINAL-SECOND WAVE
DATA

2025-PRELIMINARY-THIRD WAVE
DATA

Pace: Work pace (% of Workers)

- With consistent, generally fast work pace
- With consistent, generally slow work pace
- With varying work pace

42.5% 2.9%
12.9% 2.8%
44.6% 5.0%

61.8% 6.5% P, 7
2.7% 1.3% P
35.5% 5.8% P

Pace: Pause control (% of Workers)

- No ability to pause work
- Ability to pause work

24.8% 3.3%
75.2% 3.3% 7

27.1% 6.2% P
72.9% 6.2% P, 7

Personal Contacts

Personal contacts: Verbal interactions (% Workers)

- Verbal interaction constantly, every few minutes
- Verbal interaction not constantly, but more than once per hour
- Verbal interaction required not more than once per hour, but more than once per day
- Verbal interaction required once per day or less often

1.0% - 6
33.0% 2.6%
50.3% 3.0% 7
15.7% 1.4%

Personal contacts: Verbal interactions, internal (% of Workers)

- Internal verbal interactions every few minutes
- Internal verbal interactions at least once per hour
- Internal verbal interactions at least once per day
- Internal verbal interactions at least once per week
- Internal verbal interactions less than once per week, including never

10.6% 7.4% P
39.3% 4.6% P
46.8% 8.4% P, 7
<5% - P, 16, 15
<5% - P, 16, 15

Personal contacts: Verbal interactions, external (% of Workers)

- External verbal interactions every few minutes

4.3% 1.4% P

37-2012 Maids and Housekeeping Cleaners		2023-FINAL-SECOND WAVE DATA			2025-PRELIMINARY-THIRD WAVE DATA		
External verbal interactions at least once per hour					17.8%	3.3%	P
	External verbal interactions at least once per day				41.8%	7.6%	P, 7
	External verbal interactions at least once per week				7.2%	4.0%	P
	External verbal interactions less than once per week, including never				28.9%	5.2%	P
Personal contacts: People skills (% of Workers)							
	With basic people skills	97.7%	1.3%	7	99.2%	0.5%	P, 7
	With more than basic people skills	2.3%	1.3%		0.8%	0.5%	P
Interaction with General Public		Value	SEM	Footnote	Value	SEM	Footnote
Interaction with general public (% Workers)							
	Interaction with general public is not required	26.3%	3.0%				
	Interaction with general public is required	73.7%	3.0%	7			
Working around crowds (% of Workers)							
	Working around crowds not required	>95%	-	35, 7, 15	>99.5%	-	P, 36, 7, 15
	Working around crowds is required	<5%	-	16, 15	<0.5%	-	P, 1, 15
Telework (% of Workers)							
	Telework not available	>99.5%	-	36, 7, 15	>99.5%	-	P, 36, 7, 15
	Telework available	<0.5%	-	1, 15	<0.5%	-	P, 1, 15
Adaptability		Value	SEM	Footnote	Value	SEM	Footnote
Adaptability: Work schedule variability							
	Work schedule variability not required				57.7%	5.4%	P, 7
	Work schedule variability required				42.3%	5.4%	P
Problem Solving		Value	SEM	Footnote	Value	SEM	Footnote

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2023-FINAL-SECOND WAVE
DATA

2025-PRELIMINARY-THIRD WAVE
DATA

Problem solving (% Workers)					
Problem solving is required more than once per day	<0.5%	-	1,15		
Problem solving is required once per day	<0.5%	-	1,15		
Problem solving is required not every day, but at least once per week	<0.5%	-	1,15		
Problem solving is required not every week, but at least once per month	<0.5%	-	1,15		
Problem solving is required less often than monthly, including never	>99.5%	-	36,7,15		

EDUCATION, TRAINING, AND EXPERIENCE

37-2012 Maids and Housekeeping Cleaners

2023-FINAL-SECOND WAVE DATA

2025-PRELIMINARY-THIRD WAVE DATA

Specific Vocational Preparation (SVP)	Value	SEM	Footnote	Value	SEM	Footnote
Minimum education level (% of Workers)						
No minimum education requirement and did not require literacy	17.1%	4.9%	11	12.9%	4.0%	11,P
No minimum education requirement and required literacy	52.5%	5.6%	11,7	56.5%	5.6%	11,P,7
No minimum education requirement	69.6%	2.6%	7	69.3%	6.3%	P,7
Minimum education level is a high school vocational degree	<0.5%	-	1,15			
Requires a high school diploma as the minimum education level	30.4%	2.6%		30.7%	6.3%	P
Minimum education level is an associate's vocational degree	<0.5%	-	1,15			
Minimum education level is an associate's degree	<0.5%	-	1,15	<0.5%	-	P,1,15
Minimum education level is a bachelor's degree	<0.5%	-	1,15	<0.5%	-	P,1,15
Requires a master's degree as the minimum education level	<0.5%	-	1,15	<0.5%	-	P,1,15
Requires a professional degree as the minimum education level	<0.5%	-	1,15	<0.5%	-	P,1,15

37-2012 Maids and Housekeeping Cleaners

2023-FINAL-SECOND WAVE DATA

2025-PRELIMINARY-THIRD WAVE DATA

Requires a doctorate degree as the minimum education level

<0.5%

-

1,15

<0.5%

-

P,1,15

Specific Vocational Preparation (SVP) - (% of Workers)

SVP 1 - Short demonstration only

0.8%

-

12,6

<5%

-

12,P,16,15

SVP 2 - Beyond a short demonstration through 1 month

90.6%

1.1%

12,7

89.9%

3.4%

12,P,7

SVP 3 - Over 1 month through 3 months

2.9%

1.1%

<10%

-

P,1,7,15

SVP 4 - Over 3 months through 6 months

0.6%

-

6

<0.5%

-

P,1,15

SVP 5 - Over 6 months through 1 year

2.8%

0.5%

3.2%

1.8%

P

SVP 6 - Over 1 year through 2 years

1.8%

0.9%

1.7%

0.8%

P

SVP 7 - Over 2 years through 4 years

<0.5%

-

1,15

<0.5%

-

P,1,15

SVP 8 - Over 4 years through 10 years

<0.5%

-

1,15

<0.5%

-

P,1,15

SVP 9 - Over 10 years

<0.5%

-

1,15

<0.5%

-

P,1,15

**** Completeness %**

99.5%

-

94.8%

-

Pre Employment Training

Value

SEM

Footnote

Value

SEM

Footnote

Credentials (% of Workers)

Credentials not required

92.9%

1.8%

7

Credentials required

7.1%

1.8%

Educational certificate is not required

>99.5%

-

P,36,7,15

Educational certificate is required

<0.5%

-

P,1,15

License or certification is not required

>99.5%

-

P,36,7,15

License or certification is required

<0.5%

-

P,1,15

License is not required

7.1%

1.8%

7

License is required

<0.5%

-

1,15

37-2012 Maids and Housekeeping Cleaners

2023-FINAL-SECOND WAVE DATA

2025-PRELIMINARY-THIRD WAVE DATA

Prior work experience (Days)	License is required, with no associated time	<0.5%	-	14,1,15	
	License is required, with associated time	<0.5%	-	13,1,15	
	Credentials: certification is not required	7.1%	1.8%	7	
	Credentials: certification is required	<0.5%	-	1,15	
	Certification is required, with no associated time	<0.5%	-	14,1,15	
	Certification is required, with associated time	<0.5%	-	13,1,15	
	Apprenticeship is not required				>99.5%
	Apprenticeship is required				<0.5%
					-
					P,36,7,15
On-the-job training					P,1,15
	No prior work experience required	92.8%	1.2%	7	
	Prior work experience required	7.2%	1.2%		
	Prior work experience, mean	261.19 Days	40.71 Days		
	Prior work experience, 10th percentile	30.00 Days	-	5	
	Prior work experience, 75th percentile	365.00 Days	-	5	
	On-the-job training not required	2.0%	0.7%		
	On-the-job training required	98.0%	0.7%	7	
	On-the-job training, mean	7.60 Days	0.73 Days		
On-the-job training	On-the-job training, 10th percentile	1.00 Days	-	5	
	On-the-job training, 25th percentile	2.00 Days	0.53 Days		
	On-the-job training, 50th percentile - median				
	On-the-job training, 75th percentile	7.50 Days	2.98 Days		
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37-2012 Maids and Housekeeping Cleaners	2023-FINAL-SECOND WAVE DATA	2025-PRELIMINARY-THIRD WAVE DATA
On-the-job training, 90th percentile	14.00 Days	4.44 Days
	27.00 Days	10.31 Days
	P	

Occupational Requirements Survey (ORS) Report – Printed 02/23/2026 by SkillTRAN LLC – Spokane Valley, WA USA
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** Completeness % value is the sum of reported values that are not reported as <x%.

2023 Footnote Codes

- 1: Estimate is less than 0.5 percent.
- 2: Estimate is less than 0.05 hours.
- 5: Standard error is less than 0.05.
- 6: Standard error is less than 0.5.
- 7: This estimate is the mode for the category group.
- 8: Standing estimates include time spent standing or walking.
- 9: Sitting estimates include time spent sitting or lying down.
- 10: This estimate is present when workers have the flexibility to choose, there is no assigned time to do either, or no external factors cause either.
- 11: Workers with minimum education requirements are not included in the percentage of workers with literacy requirements.
- 12: A short demonstration is preparation time necessary to successfully perform a job and includes 4 hours or less.
- 13: Time associated with the earning of the prerequisite is separate from other education, training, and experience requirements.
- 14: There is no time associated with the earning of the prerequisite or it is combined with other education, training, and experience requirements.
- 15: The standard error is not available for this estimate.
- 16: Estimate is less than 5 percent.
- 23: Estimate is less than 40 percent.
- 35: Estimate is greater than 95 percent.
- 36: Estimate is greater than 99.5 percent.

2025 Footnote Codes

- 1: Estimate is less than 0.5 percent.
- 2: Estimate is less than 0.05 hours.
- 5: Standard error is less than 0.05.
- 6: Standard error is less than 0.5.
- 7: This estimate is the mode for the category group.
- 8: Standing estimates include time spent standing or walking.

- 9: Sitting estimates include time spent sitting or lying down.
- 10: This estimate is present when workers have the flexibility to choose, there is no assigned time to do either, or no external factors cause either.
- 11: Workers with minimum education requirements are not included in the percentage of workers with literacy requirements.
- 12: A short demonstration is preparation time necessary to successfully perform a job and includes 4 hours or less.
- 15: The standard error is not available for this estimate.
- 16: Estimate is less than 5 percent.
- 17: Estimate is less than 10 percent.
- 18: Estimate is less than 15 percent.
- 19: Estimate is less than 20 percent.
- 35: Estimate is greater than 95 percent.
- 36: Estimate is greater than 99.5 percent.
- P: These are preliminary estimates and represent the first sample year of a multi-year sample period.

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