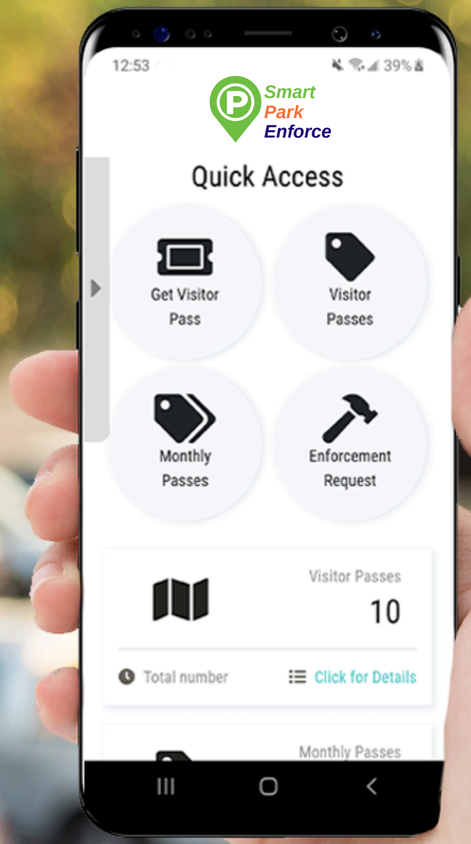
Smart Park Enforce

Complete Overview

- For Users/Parkers
- For Property Managers
- For Security Companies



Section 1: Users/Parkers

Includes Visitors, Daily Parkers, Residents & Tenants

What can a User/Parker do with Smart Park Enforce?

DAILY & VISITORS PARKING
Request daily / visitors passes at any time, even in advance, Pay in advance, view your passes and extend duration.

RESIDENT/TENANT PARKING
If you are a resident or tenant and have a parking lot in your building, you manage your monthly pass and renewal options.

MANAGE THEIR VEHICLE INFO
Parkers can add and update their vehicle information to prevent them from having to enter it every time they apply for a pass

VIEW ANNOUNCEMENTS
View announcements shared by their property/office or for a parking site they may use often. (e.g, construction, lot issues, etc.)

ADVANCE BOOKING
Users may find the option to obtain a parking pass in advance where the option is enabled, as well as pay directly for their pass from the app.

ENFORCEMENT REQUEST
Parkers can easily signal problems and dangers in a parking lot directly from their app, alerting the office & proper enforcement personel.

How does it work from a visitor's perspective?

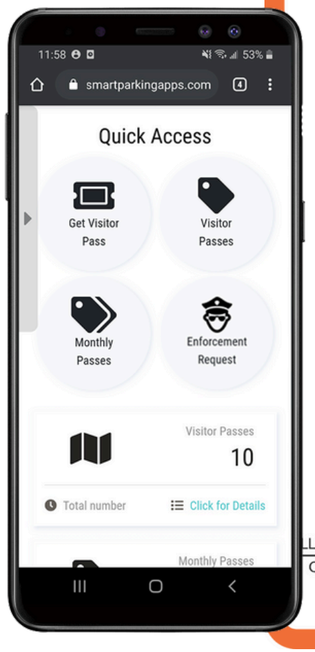
ONLINE REGISTRATION PROCESS

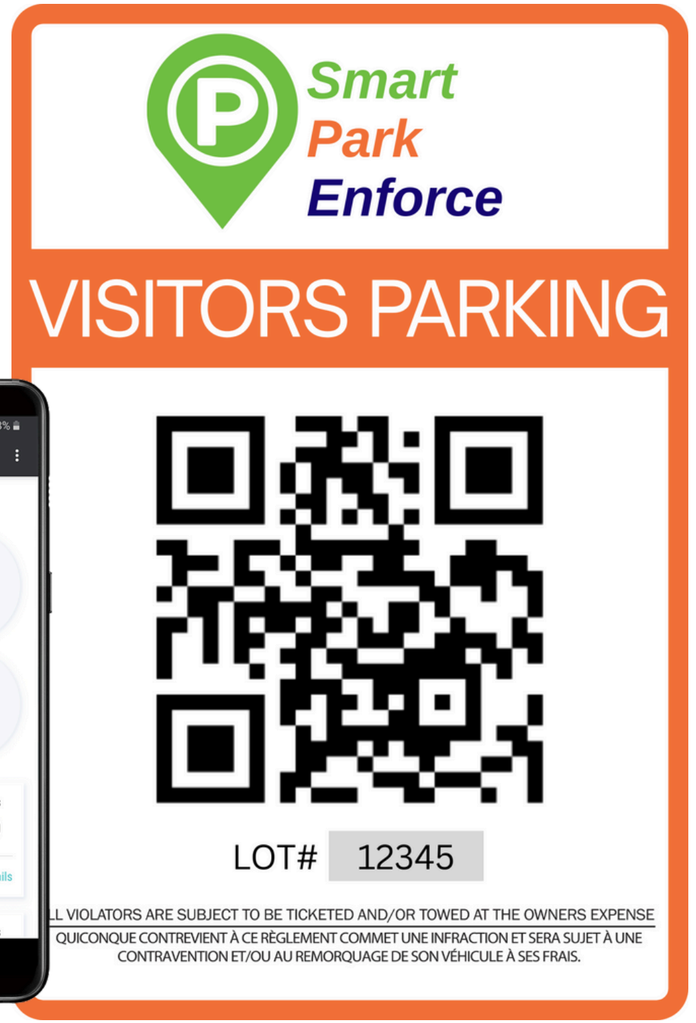
Parkers who wish to obtain a visitors parking pass will be using their smartphone or other mobile device to access our Web App or complimentary Android/iOS App.

All Smart Parking enabled sites will be equipped with detailed signs showing where to register. Users will simply select to obtain a visitors pass from their device and enter the corresponding Lot # found on the sign.

The user will find on their device the lot information such as parking restrictions & times. They will enter their vehicle information (automatic if users have saved this info in their account).

If the lot has an associated parking fee, the user will be able to pay directly from within the app using accepted methods (credit card, online pay, etc.)





How does it work from a visitor's perspective? cont.

CONFIRMATION & EXTENSION

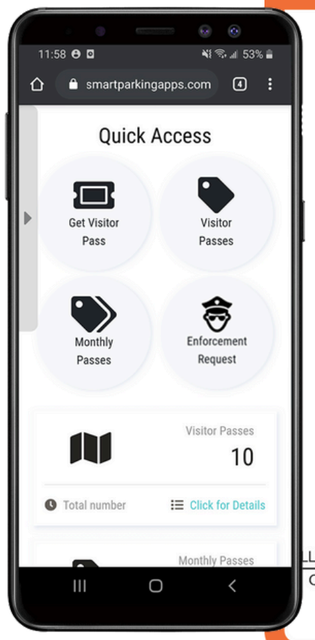
Upon obtaining a visitors pass, the user will receive a confirmation email as well as see their active pass on their app. When a pass is approaching expiry, an email will be sent to the user to inform them and to offer extension options.

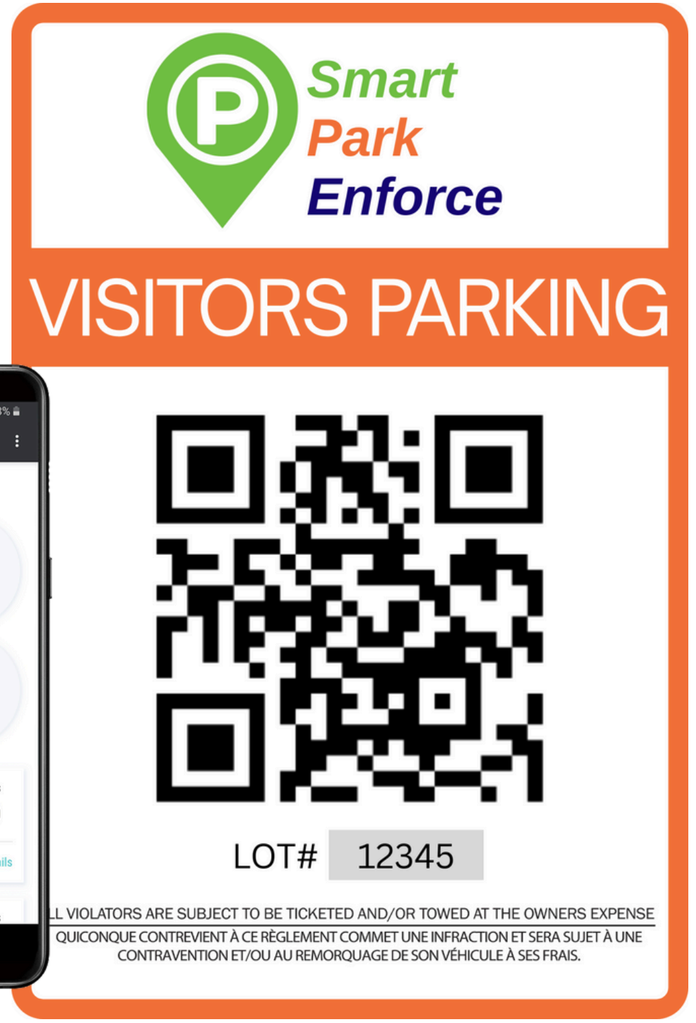
FAVORITE SITES

Smart Parking tracks your most frequently used lots and saves them in your dashboard for ease of access.

ADVANCE BOOKING

Parkers can choose to obtain a visitors/daily pass in advance at sites who have enabled this option.





How does it work from a visitor's perspective? cont.

PAY BY TEXT NOW AVAILABLE

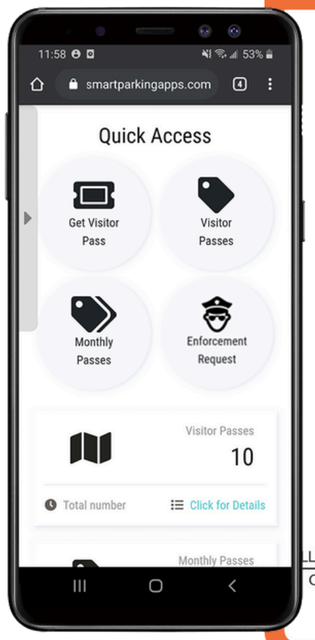
Our new automated pay by text service allows users to register and pay all through simple text messages.

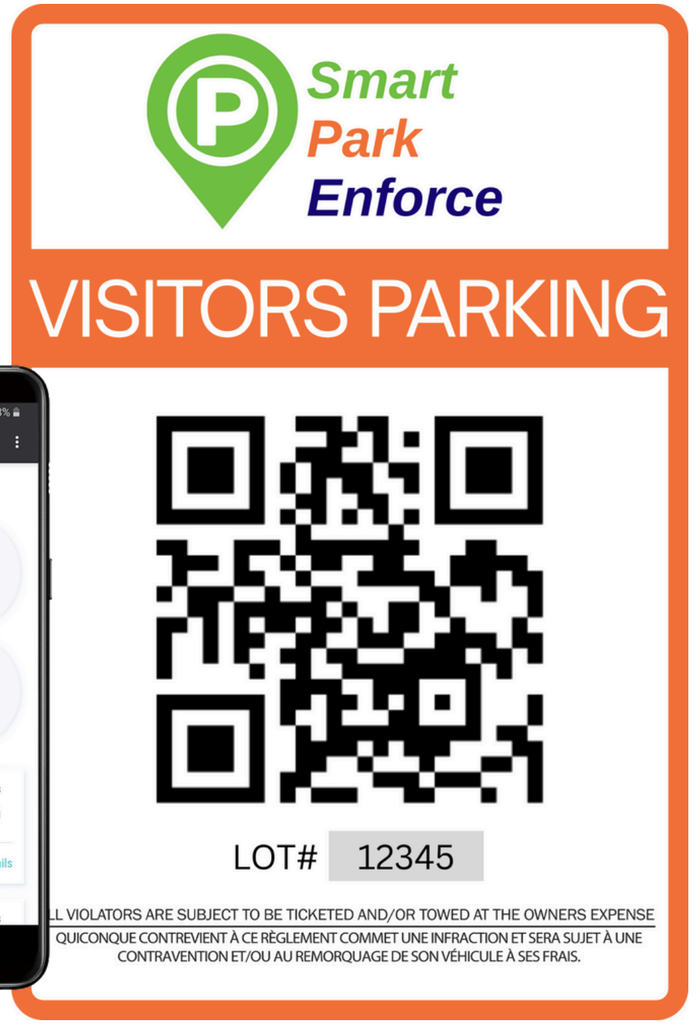
EXTEND TIME

Extending the parking time has never been easier. The user simply texts "EXTEND" to add hours to the session. They'll receive a payment link for additional hours, ensuring uninterrupted parking without stress.

EASILY SAVE PAYMENT INFORMATION

The user can save their card to skip entering payment details for future parking sessions with a simple text. It makes payments quicker, especially for extensions or frequent parking, saving them time.





How does it work for residents/tenants?

MONTHLY PARKING PASS

Residents/tenants can apply for their monthly parking pass and manage active monthly passes. They can view their assigned parking spot (if applicable), parking history, renewal options and pay for their pass directly from the app (if a fee is applicable).

VIEW & ACCEPT VISITORS

An option with Smart Parking sites is to enable guest verification for visitors, this means that residents/tenants can be notified if someone is requesting a visitors pass for their unit – They can also provide visitors with a passcode that can be used to obtain a visitors pass.

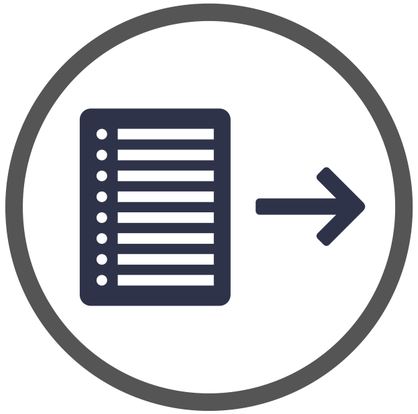
UPDATE VEHICLE INFORMATION

Most apartment buildings, condo buildings & HOAs require residents to register their vehicle information with the office – with Smart Parking, this information is easily added and updated through the app.

How does it work for residents/tenants?

PERFORM ENFORCEMENT REQUESTS

The app allows to submit enforcement requests if a resident/tenant notices problems or dangers in their parking lot. This will directly alert the office and the corresponding parking enforcement.



USE SMART PARKING IN OTHER LOCATIONS

Because residents/tenants are considered parkers, their account can be used to register for visitors parking and daily parking in other Smart Parking enabled sites just like regular users.

Section 2: Property Managers

For apartments, condos & condo boards, HOAs, offices, commercial

For a quick overview of Smart Parking for Property Managers,
you can also watch this video

What can a Property Manager do with Smart Park Enforce?

SEGMENT YOUR PARKING LOT

Create lots with specific or general purposes - Visitors parking, resident parking, paid parking, employee parking, commercial parking, etc.

DAILY & VISITORS PARKING

See all parking activity in your lots with detailed vehicle and registrant information. Issue daily/visitors passes easily.

RESIDENT/TENANT PARKING

Issue monthly passes, assign specific spots if desired, set renewal options and revoke passes at any time. Accept monthly parking payments.

VIP & BANNED VEHICLES

Add VIP vehicles that can use your parking at any time. View and add vehicles to a ban list.

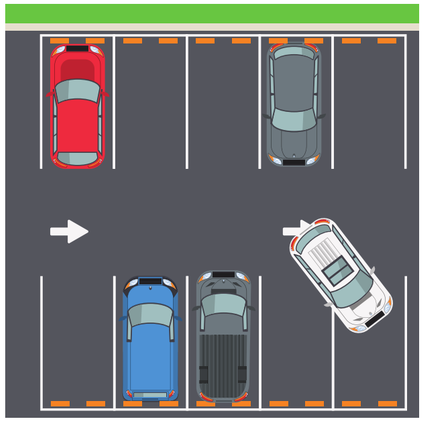
ENFORCEMENT INTEGRATION

See shared information with your parking enforcement like parking audits, citations, LRP sessions & various enforcement reports.

GENERATE REPORTS

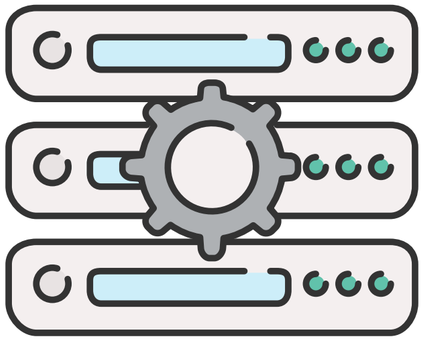
Create and export detailed reports for parking passes, vehicles. revenue, enforcement & much more.

Smart Park Enforce for Property Managers



ADD YOUR LOTS

You can create as many lots as needed and label them for each purpose. Ex. Visitors Parking, Resident Parking, etc.



SET PARKING & TIME RESTRICTIONS

Smart Parking allows you to choose every detail of each lot such as the maximum hours a user can park in a time period, hours of registration, if users can book in advance, free or paid, etc.

KNOW WHO IS PARKED IN YOUR LOTS AT ALL TIMES — EVEN THE PAST

The main reason we created Smart Parking was that property managers wanted to know what is happening in their lots at all times.

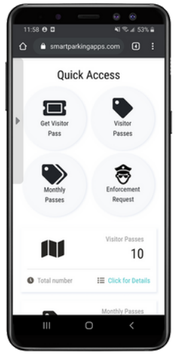
Smart Parking allows you to see the complete parking history, vehicle information, visitors & visiting unit, parking audits, citations, enforcement requests, earned revenue and more.

This gives you complete control, limits walk-offs & repeat parking offenders/abusers – and the best part is that most of it is system-self managed.

Smart Park Enforce for Property Managers

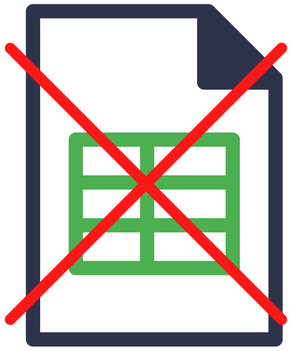
SELF-MANAGED VISITORS/DAILY PARKING

Once your lots are all set up and ready to go, you can leave the rest on autopilot! Visitors & parkers will use their own accounts to obtain a pass. this process is done entirely online using information on our complimentary signs. From your end, you can still issue/revoke passes manually if needed, and you will see all registrants at all times.



MONTHLY PARKING SIMPLIFIED

Gone are the days of using spreadsheets to keep track of monthly parking! With Smart Parking you will be able to issue monthly parking passes to your residents, tenants or others and even accept payments directly from the software. Passes can be set to auto-renew and can be revoked at any time.



Additionally, our software offers **automatic waiting list management** to make things easier for you. You can choose to manually review the waiting list and accept/decline requests if desired.

Smart Park Enforce for Property Managers

BANNED VEHICLES

Since the system will be logging every plate that has registered for parking in your lot, it is easier than even to add vehicles to a ban list if needed. This is often used to deal with repeat offenders or vehicles that cause problems.

You can chose to include notes for the ban and other information, and the plate will no longer be able to register in your lot. This information is available to your parking enforcement in real-time, as they scan plates it will tell them if a vehicle is on the ban list.

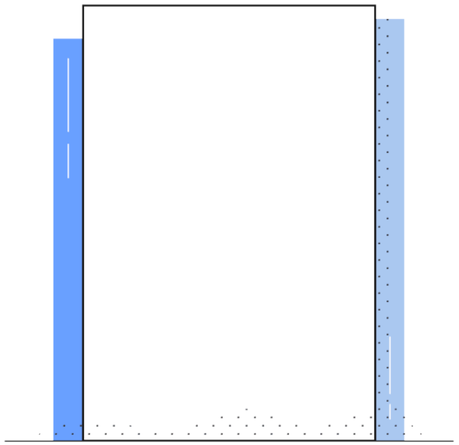
VIP VEHICLES

Just like the ban list, you can also add vehicles to a VIP list. The plate will not be subject to the usual parking restrictions and you can choose to add specific notes for this vehicle. This information will also be shared with enforcement.

Smart Park Enforce for Property Managers

GENERATE & EXPORT REPORTS

With Smart Parking, you can create reports for almost anything related to your parking – whether you want to see registered plates in the last month, earned revenue in your paid sites, guest activity, issued citations, banned vehicles and so much more! Each report can be exported into CSV format.



SEND ANNOUNCEMENTS

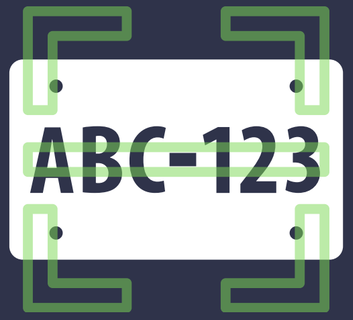
If you wish to notify your parkers or assigned parking enforcement of changes or important notices regarding parking, you can do so directly from your dashboard – write your announcement and send to select groups.

Smart Park Enforce for Property Managers

VIEW LPR SESSION

Smart Parking enables your parking enforcement to run parking audits using our License Plate Recognition technology. Officers can perform audits by scanning plates, which then creates a report that you are able to see for each session.

This way you can see repeat offenders, illegal parkers and other useful information.



SHARED LOGIN & INFORMATION

Smart Parking is built using permission levels, so you only let others see what you want them to see.

You can allow multiple people to share the same access (add more property managers or board members) – each can have their own account or a shared login if that is preferred.

Section 3: Security & Parking Enforcement

For security companies - parking enforcement

What is Smart Park Enforce for Security & Parking Enforcement?

PERFORM AUDITS

Your officers will have multiple ways to audit sites quickly. Our system has all the information for registered parkers so you can search or scan a plate and get instant information.

LPR SYSTEM

Performing site audits has never been so quick – drive around with our License Plate Recognition kit attached to a vehicle. Scan and see registrants/offenders in real-time.

SNAP LPR

For more simple audits and single uses, Snap LPR is built into our enforcement app so you can scan plates with your Smartphone camera and access parker info instantly.

CITATIONS & DISPUTES

Smart Park Enforce has a complete citation management system. Issue warnings and infractions, add pictures and information, set fees and manage disputes.

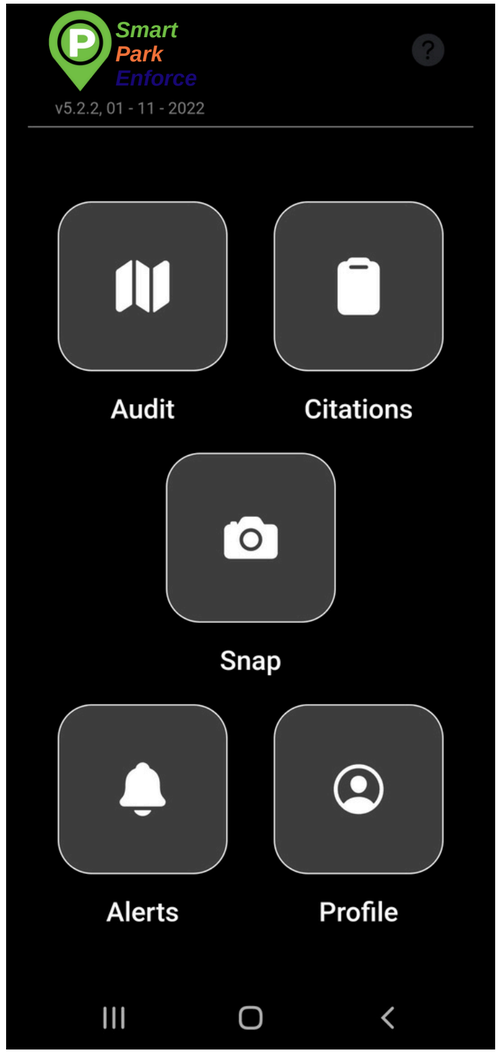
VIP & BANNED VEHICLES

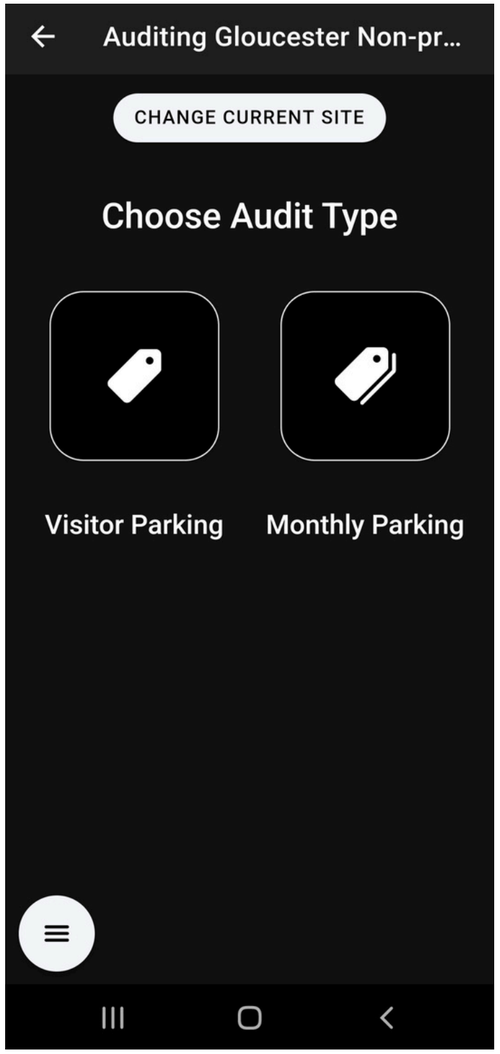
See a list of permitted or banned vehicles from each site as added by the property manager.

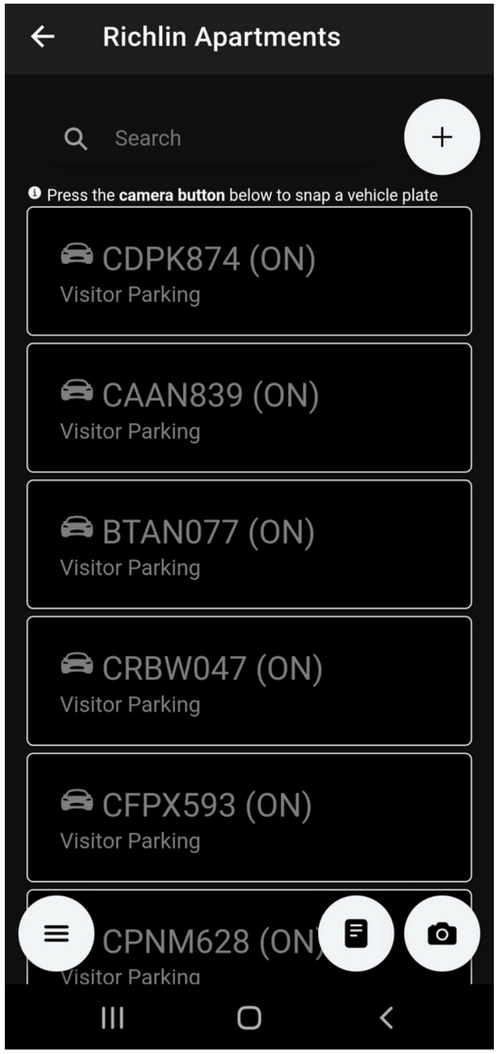
PARTNER INTEGRATIONS

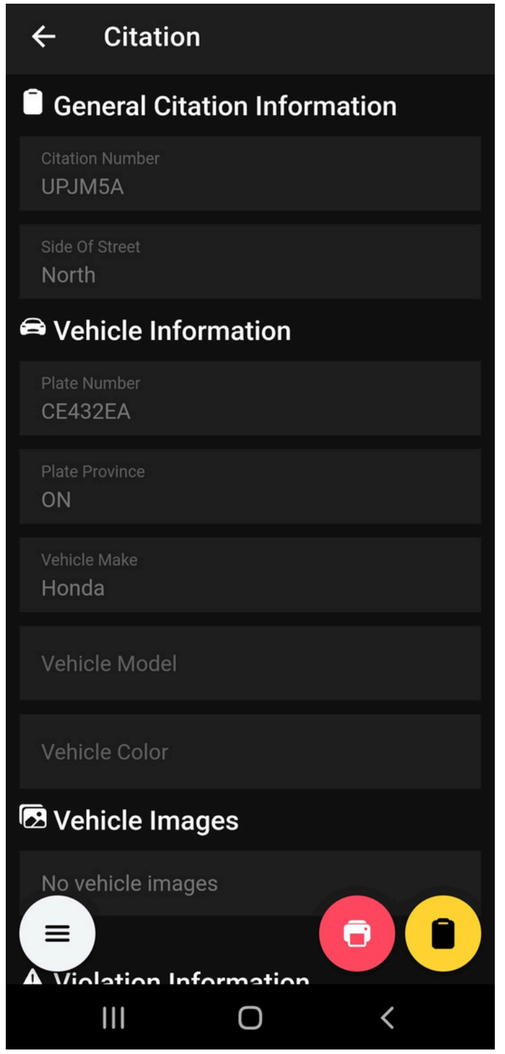
We have multiple partners that make our enforcement integrations more powerful for things such as immobilization devices, reports, etc.

Designated Enforcement App

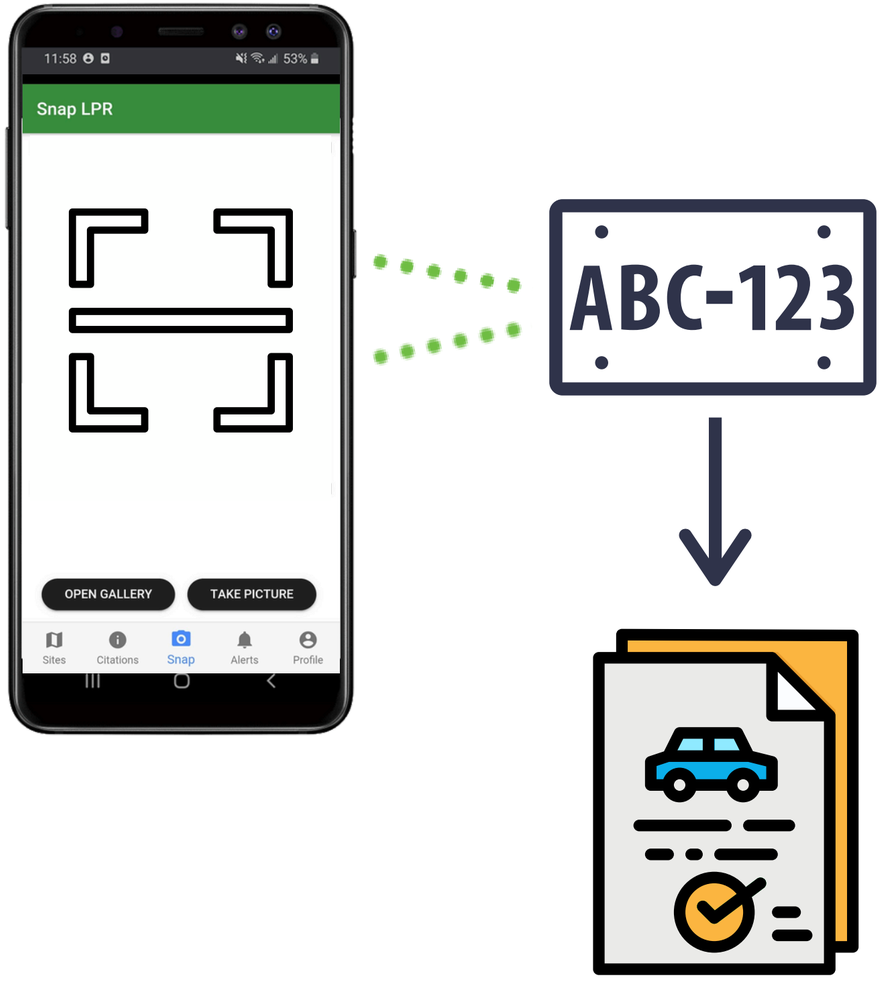








SNAP LPR — New Mobile LPR Solution



REINVENTING LPR

Snap LPR was designed for a quick and mobile approach, using only a smartphone & our Smart Parking Enforcement App.

CONDUCT CHECKS WITH 1 SCAN

Use our app to scan any license plate and instantly receive the parker & pass information you are looking for.

RUN A SCAN FROM GALLERY

You can also import existing pictures and perform the scan to check for parker & pass information

Citations & Disputes

COMPLETE CITATION DASHBOARD

- See all issued citations & warnings
- Issue new citations, complete with all the information **and pictures**
- View and Print
- Set fee (and early fee)
- Generate Reports & Export to .CSV
- Parkers can pay directly from the app*

MANAGE DISPUTES

Parkers can choose to dispute their citations, giving you the option to manage them directly from within Smart Parking.**

*Feature depends on state/city

** Admins, Territory managers and Enforcement Supervisors only

VIP & Banned Vehicles

SHARED LISTS & BAN VEHICLES

Property managers may chose to give vehicles a VIP status, enabling them to park without a need for a pass. You can access this information from your app in real-time.

Additionally, vehicles appearing on the site's ban list will be available to you, and you will also have ability to ban vehicles from your end – which will be added to your property manager's ban list.

Join the Smart Park Enforce Ecosystem...

...everyone Benefits

Smart Park Enforce

Book a Demo Today

BY EMAIL: MANAGEMENT@SMARTPARKENFORCE.COM

OR BY CLICKING **HERE**